

POSITION DESCRIPTION



POSITION TITLE	Youth Worker
REPORTING TO	Coordinator, CASY House
DEPARTMENT	Service Delivery
CLASSIFICATION	SCHADS Level 3

THE ROLE

To maintain a safe and supportive environment for young people to resolve crisis needs. In consultation with the team, the Youth Worker is also responsible for the development and implementation of strength-based, trauma informed support plans.

KEY RESPONSIBILITIES

- Operate under the YWCA Case Management, and Service Model and Practice Frameworks
- Develop and maintain strong and respectful relationships with clients, colleagues and external stakeholders including those from diverse cultural backgrounds and linguistic needs, to optimise service delivery and referral
- Work with the Case Manager, Youth Workers, and residents to develop programs and support plans that meet the individual needs of each resident
- Ensure a trauma informed approach when responding to challenging behaviours and maintain safety through effective response to potential or actual critical situations
- Maintain a safe and clean home environment
- Coach and support young people with basic independent living skills
- Maintain accurate client information and case notes on the client management system
- Be a part of a 24-hour roster, including sleep over and weekend shifts
- Attend regular supervision, staff meetings and training as required
- Other tasks as assigned

QUALIFICATIONS, EXPERIENCE AND ATTITUDE

- Completed or studying towards a Certificate III in Community Services and/or Youth Work
- Demonstrated experience in a similar role with young people
- Comprehensive knowledge of the youth homelessness sector
- Ability to build strong relationships at all levels based on trust and collaboration
- Concise and tailored communication and strong interpersonal skills
- Adapts well to and can lead, drive, and advocate change in an organisation
- Demonstrated passion for Women's Rights, social change and contributing to an organisation that advocates for equality through influencing and pushing boundaries
- Valid state-based working with children or working with vulnerable people check, NT Driver's Licence and Senior First Aid Certificate
- Proven availability to attend regular supervision, staff meetings, training, and be part of a 24-hour roster that includes sleep over and weekend shifts

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At YWCA Australia, we live our values every day

