

# POSITION DESCRIPTION



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| <b>POSITION TITLE</b>   | Manager, Gendered Violence and Family Programs  |
| <b>REPORTING TO</b>     | Regional Manager NT   |
| <b>DEPARTMENT</b>       | Service Delivery  |
| <b>DIRECT REPORT(S)</b> | Program Administration Officer, Gendered Violence and Family Programs<br>Coordinator, DFV Programs<br>Case Manager, Connected Families Program (multiple incumbents)<br>Senior Counsellor, DFV<br>Case Manager, Early Intervention Outreach<br>Case Manager, Children & Young Person, DFV (multiple incumbents) |
| <b>CLASSIFICATION</b>   | SCHADS Level 7  |

## THE ROLE

To lead the strategic growth, development and delivery of the gendered violence and family programs ensuring sector recognised best practice services, high quality teamwork, contracted deliverables are met and relevant projects are implemented.

## KEY RESPONSIBILITIES

### Duties

- Planning and evaluation of program operations to ensure appropriate resource allocation, effective service delivery and best possible outcomes for clients
- Innovate and implement service model improvements
- Meet the contractual obligations of the funding agreements including reporting
- Develop, monitor and review program budgets in consultation with the Regional Manager
- Provide expert advice, training and leadership internally and externally on domestic, family and sexual violence issues, policy, trends and data including high quality representation at the Family Safety Framework and public speaking
- Establish, build and maintain strategic external networks to improve service delivery and enhance collaborative working relationships.
- Other tasks as assigned

### Leadership

- Coach, mentor and lead our people to achieve our vision and strategic goals through building capability, organisational awareness, and promotion of our values
- Set exceptional standards with a focus on continuous improvement
- Manage, contribute to, and promote safe and inclusive work practices consistent with our policies and WH&S legislation to support a safe environment for all

## QUALIFICATIONS, EXPERIENCE AND ATTITUDE

- Tertiary qualifications in Social Work, Community Services Social Sciences or other related discipline or equivalent experience in a program leadership role
- Demonstrated experience leading and developing people to build capability
- Experience in a similar role with demonstrated experience in domestic, family, sexual violence and family support programs
- Comprehensive knowledge of the domestic, family, sexual violence and family support sector, including legislation, governance, policy, and processes

Current at September 2024

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- Exceptional communication skills with the ability to build key internal and external stakeholder relationships based on trust and collaboration
- Adapts well to and can lead, drive, and advocate change
- Demonstrated passion for Women's Rights, social change and contributing to an organisation that advocates for equality through influencing and pushing boundaries
- Valid state-based working with children or working with vulnerable people check
- Experience working within a Not-for-Profit environment (highly desirable)

At YWCA Australia, we live our values every day

