

# **Family Services Practitioner (The Local) Level 5**

## **Success Profile**

As at 4/09/2024

| You will make a<br>difference by                          | <ul> <li>Empowering clients to recognise their strengths, aspirations and wellbeing goals and facilitate supportive connections that will help them achieve these.</li> <li>Providing secondary consultations to Family services and Universal services.</li> <li>Building the capacity of families to respond to their child's needs through coaching, mentoring and information sharing.</li> <li>Make timely referrals to appropriate support and specialist services identified in the care plan.</li> <li>Develop and implement a shared and coordinated approach that incorporates social, emotion and physical determinants of health through collaboration.</li> <li>Contributing to the improvement of the Local's service by informing the stand up and service design aligned to key performance indicators.</li> <li>Contributing to program content and activities which support the wellbeing of infant, children and families.</li> </ul> |
|---|--|
| To succeed, you will<br>need                              | <ul> <li>Qualification in Social Work or relevant field.</li> <li>Minimum 4 years relevant experience working in partnership with families who have children aged 0-11 years.</li> <li>Excellent motivational interviewing and holistic wellbeing assessment skills.</li> <li>Strong communication with the ability to liaise with a wide range of stakeholders to create and maintain effective partnerships which generate improved outcomes for families.</li> <li>Demonstrated ability to work independently and innovatively as well as collaborating effectively within a team environment</li> <li>A current Victorian drivers licence and Working with Children's Check</li> </ul>   |
| You will improve<br>and promote One<br>Team IPC Health by | <ul> <li>Acting with purpose, measuring our results, and celebrating achievements (We make a difference)</li> <li>Going above and beyond, demonstrating understanding and respect for our communities and each other (We are passionate)</li> <li>Learning, experimenting and innovating (We are creative)</li> </ul>  |
| We will contribute to your success by                     | <ul> <li>Providing opportunities for you to share what is important to you, your wellbeing, and what you need.</li> <li>Aligning the contribution you make to IPC Health's strategy.</li> <li>Guiding you in what to do, when and how to do it.</li> </ul>   |

• Developing your skills with regular feedback and exploring career opportunities. • Ensuring you feel fulfilled at the end of each workday. • Being committed to maintaining a barrier-free environment for all and welcoming individuals of diverse backgrounds, including but not limited to, those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse and the LGBTI communities. Key Deliverables Provision of outreach or inreach services to children and their • and Measures families within the Brimbank Melton Local who have complex needs that may affect their child's development, and aligned to funding objectives. Building the capacity of care givers to respond to children's • needs and their own needs. Delivery of support that incorporates child and family comprehensive safety and risk assessments (ie initial needs assessments), care planning, group work, supportive counselling, initiate and facilitate referrals and linkages with informal and formal community supports that are evidence based and support children and their families to achieve their goals. Embed best practice and continuous quality improvement within service delivery that achieve improve outcomes for families and children. Develop meaningful partnerships that enhance collaboration, internally and externally, to improve social, emotional and physical determinants of health for infants, children and families.

| Team              | Brimbank Melton Children's Health and Wellbeing Local  |
|-------------------|--|
| Reports to        | <ul> <li>Manager Infant, Child and Family Services</li> <li>Team Leader Children's Health and Wellbeing Services</li> </ul>  |
| Key relationships | <ul> <li>Manager Child and Family Health and Wellbeing Services</li> <li>Reports to Team Leader Children's Health and Wellbeing Local</li> <li>Senior Manager Child and Family Services</li> <li>Service Model Transformation team</li> <li>Western Health Paediatricians and Paediatric Allied Health</li> <li>Royal Children's Hospital Mental Health Clinicians</li> <li>Families with children aged 0-11 years in Brimbank Melton</li> <li>IPC Health General Practitioners, Family Services, Allied Health,<br/>Lived Experience Workers and Counselling Services</li> <li>Brimbank Melton Community Members and organisations</li> </ul> |

#### **Our Purpose**

**DC**Health



Improve quality of life for the people and communities we serve by maximising access to health and wellbeing services.

## **Our Values**

### We are passionate

We go above and beyond, demonstrating understanding and respect for our communities and each other.



#### We make a difference

We act with purpose, measure our results and celebrate achievements.



#### We are creative

We learn, experiment and innovate.

