

Position Profile

Response & Accountability Team – Men’s Accountability Practitioner

DVConnect is a leading provider of evidence-based, trauma-informed services for people impacted by all forms of personal violent crime, including those who use and experience violence in their relationships. Our purpose is to create pathways for a life free from violence and fear.

DVConnect provides:

- Crisis response and comprehensive safety planning for people experiencing or using violence.
- Coordination of emergency transport and accommodation for families and pets escaping violence.
- Supported access to high security shelter state-wide for women and their children.
- Crisis and therapeutic counselling.
- Referral and general information pertaining to policing and justice interventions, emergency financial assistance, forensic medical assessments, housing support and specialised case management support services.
- Psychoeducation
- Community capacity building and professional training and,
- Advocacy (service user/systems)

DVConnect is committed to working collaboratively as part of the broader system, developing innovative services, and providing robust governance and organisational sustainability to deliver on our vision and purpose; that all lives are free from violence and abuse.

DVConnect is an equal opportunity employer. We acknowledge the Aboriginal and Torres Strait Islander people as the traditional custodians of the land in which we live and work and therefore, support their right of self-determination. We are committed to creating an inclusive environment where employee diversity such as gender, age, culture, disability (physical or mental health), religion, sexual orientation etc are recognised and celebrated.

Applicants are advised that the work of DVConnect will expose employees to sensitive material including distressing and offensive content. It is likely that employees will regularly engage with persons who have experienced violent crime and other distressing circumstances. Whilst DVConnect proactively supports well-being in the workplace, including a no-cost employee assistance program for our employees and their immediate family, personal wellbeing strategies are also important. Prospective applicants should consider this carefully before accepting a position with DVConnect.

Location:	Central Office (Brisbane, QLD)	Status:	Full-time / Part-time
Salary:	Social Community Home Care Disability Award Level 5 (pay point dependent on qualifications and relevant experience). Superannuation. Salary Packaging available.		
Hours of Work:	Primary business hours, however, flexibility for weekend support and on-call may be required. This position is predominantly required to be onsite, with limited flexibility to work from home.		
Reports To:	Team Leader		
Direct Reports:	Nil		

Purpose of the Position

Through the Purpose, Vision, and Values of DVConnect, the **Men's Accountability Practitioner** will provide a lead role in helping DVConnect evolve how it works with men that use violence through project activities. In collaboration with the Mensline Team Leader and in partnership with the clinical governance and research teams this role will work with men, or people who identify as male, who use domestic and family violence.

The Men's Accountability Practitioner will engage in inbound and outreach calls with people who have expressed interest in support to change their use of violence and abuse. Through therapeutic engagement the Men's Accountability Practitioner will build language and self-acknowledge around a person's use of violence furthering a person's behaviour change and building accountability networks through motivational interviewing, counselling, case management, and risk responses. The Men's Accountability Practitioner will complete accurate assessments, deliver appropriate responses to manage the person's safety as well as the safety of their partners and children, and maintain all client records and reporting to a high standard.

This will include constructive practice mentoring and debriefing and compliance with HSQF standards. In addition, the Men's Accountability Practitioner will engage in and encourage reflective practice to support the quality and consistency of the Mensline professional risk and safety assessments and maintain the accountability of people that use domestic and family violence.

This role will also provide additional support the broader Mensline team as required, including service delivery support, mentoring and leadership.

The Men's Accountability Practitioner is required to adapt a flexible approach in undertaking quality and training activities as well as participation in evaluation and research activities that support the dynamic and iterative nature of projects.

You will be expected to model respectful, professional, and sensitive approaches in your work, adhere to the organisation's policies and procedures, and in doing so, demonstrate our organisational values of:

- Integrity
- Compassion
- Accountability
- Respect
- Empowerment

Essential Requirements & Qualifications:

1. Tertiary qualification(s) in Psychology or Social Work or other similar qualification(s) or other qualifications and experience/expertise acceptable to DVConnect.
2. Demonstrated two (2) years' experience in the provision of professional counselling, advocacy, and related crisis work for men, preferably in the area of domestic violence.
3. Professional experience in assessing indicators of whether the caller is a person who uses violence or one who is subjected to violence in his personal relationship and demonstrated ability to respond appropriately to this assessment.
4. Leadership skills evidenced by previous experience in training, guiding, and/or supporting a team, particularly in environments where new processes are being established.

5. Knowledge and understanding of the Domestic and Family Violence Act 2012, Domestic Violence Orders and Child Protection Act 1999 (or ability to rapidly acquire).
6. Skills and knowledge in the area of gender-based violence, specifically with those that use domestic and family violence is desirable
7. Significant demonstrated ability to manage complex and competing projects within agreed timeframes including planning, implementation, and coordination of key deliverables.
8. Exceptional and effective interpersonal, communication, conflict resolution, presentation and engagement/consultation skills using a range of contemporary engagement practices.
9. Commitment to social justice, DVConnect values and its' role in delivering services to people impacted by violence and abuse.

Additional Criteria

10. Positive Notice Blue Card and National Police Check, or willingness to obtain prior to commencing employment.
11. Valid photo ID.
12. Right to work in Australia.
13. Availability or flexibility across roster hours.
14. Willingness to undertake further training and development
15. Committed to attending DVC's Central Brisbane Office for all shifts.

In instances where the position may become eligible for remote or hybrid working arrangements, employees must have:

- *NBN internet connection (not 4G, 5G or Satellite)*
- *Internet speed/connection of at least 20Mbps/10Mbps (Upload/download).*
- *PC or laptop with an Operating System that is still supported (i.e. Windows 10 or newer, Mac OS 12 or newer, Chrome OS, Linux).*
- *Access to Chrome, Mozilla Firefox, Apple Safari, Microsoft Edge web browser.*
- *Ethernet connection to your router.*