

## Success Profile Wellbeing Coordinator

Team Homeless and at Risk of Homelessness Response Program (HaRH)

Supporting Leader Manager Homeless and at Risk of Homelessness Response

### You will make a difference by

- Utilising person centred engagement and assessment skills to ascertain and identify issues impacting on our client's health and wellbeing.
- Supporting and facilitating referrals internally to IPC Health or externally to local services and supports, including housing options.
- Empowering individuals and groups to build capacity to address issues impacting on their health and wellbeing.
- Establishing strong relationships with key internal and external stakeholders to continuously improve referral pathways and accessibility of community-based support services and programs.
- Being an active participant in the multidisciplinary HaRH team with a shared commitment to executing quality improvement process to enhance the service model and achieve the best client outcomes.



### To succeed, you will need

- Tertiary qualification in social work, counselling or allied health and with demonstrated experience working in community health, housing or community services sector.
- Excellent motivational interviewing and holistic wellbeing assessment skills.
- Proven experience empowering individuals in a planned and structured way to improve health and wellbeing outcomes particularly with diverse and disadvantaged communities.
- Experienced in stakeholder engagement with proven ability to strategically engage, negotiate and influence, others to achieve better outcomes.
- Excellent technical skills in Microsoft Office suite and client management systems, experience with TrakCare is highly desirable.
- A current Victorian drivers licence and Working with Children's Check.



### You will improve and promote One Team IPC Health by

- acting with purpose, measuring our results, and celebrating achievements (**We make a difference**)
- going above and beyond, demonstrating understanding and respect for our communities and each other (**We are passionate**)
- learning, experimenting and innovating (**We are creative**)



### We will contribute to your success by

- providing opportunities for you to share what is important to you, your wellbeing, and what you need
- aligning the contribution you make to IPC Health's strategy
- guiding you in what to do, when and how to do it
- developing your skills with regular feedback and exploring career opportunities
- ensuring you feel fulfilled at the end of each work day
- being committed to maintaining a barrier-free environment for all and welcoming individuals of diverse backgrounds, including but not limited to, those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse and the LGBTI communities



### Key Deliverables and Measures

- Increase target cohort's knowledge of, and engagement with, IPC Health services
- Improve IPC Health client journey for target cohorts
- Improve health and housing outcomes of target cohorts
- Meet program deliverables and outcomes, including performance targets as required by funding body
- Undertake training to enhance knowledge, and understanding of, issues affecting people who are experiencing homelessness or at risk of homelessness



### Key Relationships

- Reporting to Manager Community Connections
- Homeless and at Risk of Homelessness multidisciplinary team
- IPC Health
- Brimbank, Melton and Hobsons Bay City Councils
- Local community support services
- Local housing services
- Key stakeholders



MINDFULNESS



IMPACT



INNOVATION



DIVERSITY

## Mindfulness

in leadership is represented by the focus and presence of mind to act with integrity, grit, resilience, adaptability and kindness — even in challenging circumstances.

## Impact

in leadership is a mindset that compels you to seize opportunities, to act with self assurance, to inspire action, and to empower others through active listening and communication.

## Innovation

in leadership is a growth and learning mindset that thrives in ambiguity, senses change, fosters deep curiosity and enables experimentation and creativity to thrive.

## Diversity

in leadership is a mindset that enables the awareness, empathy, collaboration and diplomacy to communicate, engage and work with anyone.

At IPC Health, we believe that strong leadership is a state of MIND. We are all leaders.

**MIND** ipc health  
leadership