

Success Profile Clinical Manager

Team The Adult and Older Adult Mental Health and Wellbeing Service – Melton Local

Supporting Service Operations Manager- Local and IPC Health Manager Mental Health and Wellbeing

You will make a difference by

- Providing outstanding senior level leadership and actively contributing to a workplace culture within a multidisciplinary team, and across Melton Local more broadly, that empowers, engages, and aligns staff to the purpose of the ‘Local’ and supports achievement of its service objectives.
- providing clinical leadership and guidance to staff as needed, including supervision, crisis management, debriefing and change management.
- within the Melton Local
- Provide support to the Operations Manager in the assessment of risk, including the escalation of complex consumer issues through appropriate pathways
- supporting inclusive and recovery focused interventions
- Being unwaveringly committed to consumer participation, clinical best practice, and the delivery of high-quality care that is safe, effective, and always person-centred.
- Fostering effective and collaborative working relationships with a wide range of stakeholders, including representatives of funding bodies, Lead agency Mind, and other Melton Local partners



To succeed, you will need

- current registration or professional membership within relevant discipline (i.e., AHPRA, AMHSW, AASW, PACFA or ACA)
- qualifications in psychology, social work, alcohol and other drugs, O.T, nursing, or other relevant disciplines
- minimum three -year experience in leadership roles in mental health sector or relevant sectors
- Certification in clinical supervision and staff development,
- comprehensive experience in motivational interviewing, stages of change, cognitive behaviour therapy (CBT), acceptance and commitment therapy (ACT), trauma informed care, schema therapy and clinical risk assessment
- extensive experience and skills in delivering services with a range of complex issues, clinical assessment, planning and implementation, and service interventions.
- A highly competent and disciplined approach to the management process, including key capabilities in managing competing tasks and deadlines effectively and being comfortable with ambiguity.
- Well-developed conceptual, analytical, and strategic thinking skills along with sound decision-making and effective time management capabilities.
- Strong analytical skills that can identify operational drivers for change and the ability to implement continuous quality and safety improvements



You will improve and promote One Team IPC Health by

- acting with purpose, measuring our results, and celebrating achievements (*We make a difference*)
- going above and beyond, demonstrating understanding and respect for our communities and each other (*We are passionate*)
- learning, experimenting and innovating (*We are creative*)



We will contribute to your success by

- providing opportunities for you to share what is important to you, your wellbeing, and what you need
- aligning the contribution you make to IPC Health's strategy
- guiding you in what to do, when and how to do it
- developing your skills with regular feedback and exploring career opportunities
- ensuring you feel fulfilled at the end of each work day
- being committed to maintaining a barrier-free environment for all and welcoming individuals of diverse backgrounds, including but not limited to, those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse and the LGBTI communities



Key Deliverables and Measures

- Consistent delivery of high-quality care – care that is safe, effective and person centred – to consumers of all services and programs within IPC Health and the Melton Local.
- Provide outstanding senior level leadership of IPC Health within the Melton Local, supporting a workplace culture that empowers, engages, and reflects IPC Health's purpose, mission, core values and achievement of its strategic objectives.
- Successful delivery of Clients Services Units (CSU's) service delivery performance objectives of the Melton Local.
- Demonstrable commitment to a process of continual improvement through reflection, analysis, planning and leading the implementation of change initiatives to enhance efficiency, effectiveness, and/or the quality of care in all clinical services programs.
- Actively seek and participate in business development opportunities to support the achievement of IPC Health's strategic objectives.
- The role, specific tasks and responsibilities may alter over time to meet the changing needs of IPC Health and its clients.



Key Relationships

- Specialist Management and Governance Group Melton Local
- General Manager Operations & Clinical Care IPC Health
- Reports to the Manager of Mental Health and Wellbeing
- Supports the Operations Manager of the Melton Local
- Melton Local Lead and Consortium partners.
- Broader Melton Local Team
- Senior Leadership Team and Executive Leadership Team
- Builds relationships throughout the organisation as well as with external stakeholders at all levels (e.g., consumers/clients, partners, funders).





MINDFULNESS



IMPACT



INNOVATION



DIVERSITY

At IPC Health, we believe that strong leadership is a state of MIND. We are all leaders.

MIND ipc^{health} leadership

Mindfulness

in leadership is represented by the focus and presence of mind to act with integrity, grit, resilience, adaptability and kindness — even in challenging circumstances.

Impact

in leadership is a mindset that compels you to seize opportunities, to act with self assurance, to inspire action, and to empower others through active listening and communication.

Innovation

in leadership is a growth and learning mindset that thrives in ambiguity, senses change, fosters deep curiosity and enables experimentation and creativity to thrive.

Diversity

in leadership is a mindset that enables the awareness, empathy, collaboration and diplomacy to communicate, engage and work with anyone.