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Position Title	Medical Transport Specialist (Critical Care Nurse)
Reports to	Senior Medical Transport Specialist (Flight Nurse)
Name	
Date	
Sign	
Position Purpose:	Provide high quality patient care and treatment during the aeromedical and road transport of patients with a wide variety of medical conditions across Victoria and Australia, in accordance with Royal Flying Doctor Service (RFDS) Mobile Patient Care (MPC) policies, procedures, and Non-Emergency Patient Transport Regulations and Clinical Practice Protocols. Represent the company by maintaining positive working relationships with clients and health service partners.
Position Tasks and Responsibilities:	
Professional and personal	Present and promote a positive and professional image of the RFDS to other health professionals, clients, including patients and the general public. Treat all patients and their families with respect and sensitivity, maintaining patient confidentiality at all times. Complete all daily assignments proficiently, punctually and in accordance with the directives of the flight coordinator of the day.
Clinical Care	<p>Perform patient assessment, intervention and assess the effectiveness of any intervention in accordance with all RFDS policies and procedures, NEPT regulations and Clinical Practice Protocols within your scope of practice.</p> <p>Transport High, Medium, and Low acuity patients by road and air to and from rural and metropolitan locations across Victoria and Australia.</p> <p>Perform independently and problem solve within established policies and procedures as well as work collaboratively with other team members when required.</p>

Communication	<p>Maintain an understanding of RFDSMPC Policies and procedures and Non-Emergency Patient Transport Regulations to support best practise.</p> <p>Demonstrate proficiency in written and verbal communication when delivering patient hand over to other health care professionals and completing patient care records. All records will contain accurate, legible information to enable ongoing safe patient care, documented in accordance with the NEPT regulations and RFDSMPC requirements.</p>
Leadership	<p>Maintain contact with the duty flight coordinator to ensure staff safety and accurate and timely job allocation.</p>
Educational	<p>Make confident decisions in regards to patient assessment, care and interventions as required prior to patient pick up and during patient transfer.</p> <p>Act as a role model, mentor and coach to junior staff and students.</p> <p>Demonstrate and participate in ongoing yearly mandatory accreditation to ensure safe work practice and compliance with NEPT and CASA regulations and NEPT Clinical Practice Protocols.</p> <p>Maintain currency of professional qualifications and an awareness of issues relating to patient transport.</p>
Safe Work Practices and Infection Control	<p>Demonstrate and promote safe work practices. Demonstrate a high level of understanding and adherence to the principals of manual handling and infection control standards. Participate in daily and weekly infection control activities documented in the procedures manual. Be accountable and proactive in providing a safe work place for self, co-workers and patients.</p> <p>Drive company vehicles in a safe and courteous manner, obeying all road rules with patient safety and comfort paramount. Ensure vehicles are equipped and in a state of readiness at all times, in accordance with RFDS MPC policies.</p>
Quality Assurance	<p>Participate, promote and contribute to Quality Assurance activities RFDSMPC to continually improve performance in patient care and service delivery. Promote the use of incident/near miss reporting as means to improve the service we provide.</p> <p>Demonstrate a cost effective use of resources.</p>

Working Relationships:	Internal: <ul style="list-style-type: none"> • Deputy Head of Service Delivery • Senior Medical Transport Specialist (Flight Nurse) • Coordinator – Aeromedical Operations • Flight Operations Coordinators • Medical Transport Specialists • Pilots and Engineers External: <ul style="list-style-type: none"> • Clients and patients.
Qualifications and Experience:	<ol style="list-style-type: none"> 1. Bachelor of Nursing (Midwifery qualification desirable) 2. Graduate Certificate in Critical Care 3. Registered as a Nurse with AHPRA. 4. ALS Competency (And provide re-accreditation evidence annually) 5. Minimum of three years working in a critical care environment (Emergency Department/Intensive Care Unit) 6. Current Police and Working with Children's check. 7. Current with all required vaccinations as per RFDS and Air Ambulance Victoria policy. 8. Previous aeromedical or pre-hospital experience desirable.
Skills, knowledge, mandatory requirements and competencies	<ol style="list-style-type: none"> 1. Hold a current Victorian Drivers Licence with no restrictions (mandatory) 2. Current Working with Children Check & satisfactory Police Check 3. Successfully complete annual emergency procedures training which includes a wet drill component. (Provided by RFDS) 4. Successfully complete aviation specific training such as dangerous goods identification, drug and alcohol management, foreign object debris identification, manual handling and stretcher loading training. (Provided by RFDS) 5. The ability to hold and maintain an ASIC (Airport Security Identification Card) and display it at all times when in restricted airside areas. (Provided by RFDS) 6. Graduate Certificate of Aeromedical Retrieval - or similar is desirable 7. The flexibility to adapt accordingly to RFDS operational need which may incur reasonable overtime. 8. The flexibility to work between both road and air. 9. The flexibility to stay overnight around Australia to facilitate interstate repatriation of patients. 10. Fully immunised as per RFDS Victoria and AV policies 11. Have the ability to drive in both city and country traffic conditions. 12. Possess excellent interpersonal communication skills.
Organisational Values and Code of Conduct	<p>All employees, members and volunteers of the Royal Flying Doctor Service of Victoria are mutually responsible for the success of the organisation.</p> <p>The organisation is committed to creating an environment in which all employees can realise their full potential.</p>

	<p>In return all RFDS Victoria employees are expected to make contributions that positively impact our customers, our patients, our communities, our business and each other.</p> <p>This includes:</p> <ul style="list-style-type: none">• Conduct to the highest degree of ethics and integrity• Creative thinking and openness to new challenges• Appreciating diversity in the workplace and treating everyone with courtesy and respect• Effective communication, which is open and honest• Modelling best practice and leadership
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