

**Success Profile** Family Community Worker  
**Team** Early Years Family Services  
**Supporting Leader** Senior Manager Community Care

**You will make a difference by**



- Empowering clients to recognise their strengths, aspirations and wellbeing goals and facilitate supportive connections into community-based programs that will help them achieve these.
- Provide secondary consultations to Family services and Universal services
- Building the capacity of families to respond to their child's needs through coaching, mentoring and information sharing.
- Make timely referrals to appropriate support and specialist services identified in the care plan.
- Collaborate with colleagues internally and externally, in developing and implementing a shared and coordinated approach to improve the infants, children and family social, emotional & physical determinants of health

**To succeed, you will need**



- A tertiary qualification in Social Work
- 4 years relevant experience working in partnership with families who have children aged 0-12 years.
- Excellent motivational interviewing and holistic wellbeing assessment skills.
- Proven experience empowering adults in a planned and structured way to improve health and wellbeing outcomes particularly with diverse and disadvantaged communities.
- Ability to liaise with a wide range of stakeholders to create and maintain effective partnerships which generate improved outcomes for families.
- Demonstrated ability to work independently and innovatively as well as collaborating effectively within a team environment.
- A current Victorian drivers licence and Working with Children's Check

**You will improve and promote One Team IPC Health by**



- acting with purpose, measuring our results, and celebrating achievements (**We make a difference**)
- going above and beyond, demonstrating understanding and respect for our communities and each other (**We are passionate**)
- learning, experimenting and innovating (**We are creative**)

**We will contribute to your success by**



- providing opportunities for you to share what is important to you, your wellbeing, and what you need
- aligning the contribution you make to IPC Health's strategy
- guiding you in what to do, when and how to do it
- developing your skills with regular feedback and exploring career opportunities
- ensuring you feel fulfilled at the end of each work day
- being committed to maintaining a barrier-free environment for all and welcoming individuals of diverse backgrounds, including but not limited to, those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse and the LGBTI communities



### Key Deliverables and Measures

- Embedding best practice and quality improvement within service delivery to achieve improved outcomes for families
- Work in consultation with Family and Universal Services to build the capacity of families through coaching, mentoring and information sharing
- Collaborate with colleagues internally and externally, in developing and implementing a shared and coordinated approach to improve the infants, children and family social, emotional & physical determinants of health



### Key Relationships

- Psychologist, Early Years Family Service
- Allied and Child Health teams, Family Services, Counselling services, Medical Services and Refugee Health team.
- Specialist health services including Paediatricians and Enhanced Maternal and Child Health
- Social support services and community resources.
- Council Services, Early Education Services and Schools
- Families with children aged 0-12 years in Melton and Brimbank



MINDFULNESS



IMPACT



INNOVATION



DIVERSITY

## Mindfulness

in leadership is represented by the focus and presence of mind to act with integrity, grit, resilience, adaptability and kindness — even in challenging circumstances.

## Impact

in leadership is a mindset that compels you to seize opportunities, to act with self assurance, to inspire action, and to empower others through active listening and communication.

## Innovation

in leadership is a growth and learning mindset that thrives in ambiguity, senses change, fosters deep curiosity and enables experimentation and creativity to thrive.

## Diversity

in leadership is a mindset that enables the awareness, empathy, collaboration and diplomacy to communicate, engage and work with anyone.

At IPC Health, we believe that strong leadership is a state of MIND. We are all leaders.

**MIND** ipc health  
leadership