

## **POSITION DESCRIPTION**

| Position Title                         |  | ant, Primary He | aith Care |
|--|--|-----------------|-----------|
| Location                               | Richmond   |                 |           |
| Reports to                             | Senior Dental<br>Assistant, Primary<br>Health Care   | FTE             | Casual    |
|  | INCUMBENT  | SUPERVISOR      | HR        |
| SIGNED                                 |  |                 |           |
| DATE                                   |  |                 |           |
| Position Purpose:                      | The Dental Assistant is responsible for the provision of chair-side dental<br>assistance and administration as part of the Flying Doctor Dental Clinic.<br>The Dental Assistant will travel to locations throughout Victoria as per a pre-<br>determined schedule. The role requires the provision of dental assistance in a<br>mobile clinic in small communities that do not have easy access to public<br>dental services. The role also involves some administrative support tasks in<br>relation to making appointments and entering information into the public<br>dental database.  |                 |           |
| Position Tasks and<br>Responsibilities | <ul> <li>Provide dental assistance to dentists and/or oral health therapists in a mobile dental van</li> <li>Provision of chair side assistance</li> <li>Prepare, maintain and monitor equipment including Autoclave, X-ray &amp; ultrasound machines and the medical fridge</li> <li>Identify and notify appropriate personnel of any equipment problems, including repairs and maintenance of dental chairs, compressors and suction</li> <li>Ensure that the environment and equipment are sterile and clean at all times Assist with maintaining stock levels including ordering, replenishing, unpacking, storing and rotating of stock</li> <li>Adhere to Dental Health Services Victoria (DHSV) and RFDS Victoria governance policies and procedures, and National Safety &amp; Quality in Healthcare Service (NSQHS) Standards - Dental</li> </ul> |                 |           |

|                | Ensure compliance with all manual handling and infection prevention & control requirements including sterilisation, auditing, disposal of infectious waste and sharp |  |  |
|----------------|--|--|--|
|                | Participate in quality and occupational health and safety initiatives and activities as directed   |  |  |
|                | Make and manage appointments for dental patients   |  |  |
|                | Assist with dental screening operations, and collate data, as directed   |  |  |
|                | Assist Program Coordinator to coordinate and organise the travel, accommodation and other program delivery needs   |  |  |
|                | Demonstrate excellent attention to detail with collation of clinical documentation, and filing   |  |  |
|                | Assist with promotion of health programs to patients, stakeholders and other relevant parties  |  |  |
|                | Actively promote a positive public image of RFDS Victoria  |  |  |
|                | Work collaboratively with colleagues to contribute to a collegiate workplace culture   |  |  |
|                | Demonstrate the organisation's agreed values through actions   |  |  |
|                | Internal   |  |  |
| Working        | Reports to: Senior Dental Assistant  |  |  |
| Relationships: | Direct reports: Nil  |  |  |
|                | Liaises with:  |  |  |
|                | Health Services Manager     Dependence (Dependence), Drimony, Health Core  |  |  |
|                | <ul> <li>Program Coordinator (Dental Clinics), Primary Health Care</li> <li>Program Coordinator (Dental priority groups)</li> </ul>                                  |  |  |
|                | <ul> <li>Program Coordinator (Dental priority groups)</li> <li>Dental practitioners</li> </ul>   |  |  |
|                | <ul> <li>Other RFDS Victoria staff</li> </ul>  |  |  |
|                | External   |  |  |
|                | Health care providers  |  |  |
|                | Host services  |  |  |
|                | Other various stakeholders   |  |  |
|                | Clients/patients   |  |  |

| Scope:             | 1. N/A   |  |
|--------------------|--|--|
|                    |  |  |
|                    | 1. Certificate III/ IV in Dental Assisting   |  |
| Qualifications and | Certificate III/ IV in Dental Assisting  |  |
| Experience:        | 2. Level II First Aid Certificate  |  |
|                    | <ol><li>Previous experience in a public dental clinic (desirable)</li></ol>                              |  |
|                    | <ol> <li>Previous experience with the provision of mobile dental services<br/>(desirable)</li> </ol>     |  |
|                    | 5. Previous experience with use of Titanium (desirable)  |  |
|                    | 6. Strong communication and interpersonal skills   |  |
|                    | <ol> <li>Excellent computer skills and experience using all Microsoft Office<br/>applications</li> </ol> |  |
|                    | 8. Willingness to travel to locations throughout Victoria as required                                    |  |
|                    | 9. Current drivers licence   |  |
|                    | 10. Current Working With Children's Check  |  |
| Skills, knowledge, | 1. Strong sense of accountability and drive  |  |
| mandatory          | 2. Excellent attention to detail   |  |
| requirements and   | 3. Strong communication and interpersonal skills   |  |
| competencies       | 4. Proven ability to work as part of a team  |  |
|                    | 5. Ability to problem solve and adapt to different environments  |  |
|                    | 6. Well-developed dental assistance and administrative skills  |  |
|                    |  |  |