

Senior Project Manager - Network Transformation

Reports to: Head of Project Management Office (PMO)

Direct reports to this position: N/A

SBS Values, Vision and Purpose

The Senior Project Manager - Network Transformation is responsible for undertaking their work in a way that reflects SBS's Charter, Vision and Values and complies with relevant SBS policies, procedures and practices. At SBS, we expect you to be audience obsessed, be bold and brave, embrace difference, participate fully and ensure that we look out for one another.

We are all working together to fulfil SBS's purpose and create a more cohesive society.

Division Purpose – Technology

SBS Technology can be thought of as the 'engine room' of SBS. Our primary role is to enable and support the production, distribution, and transmission of content across television, radio, and online platforms. Our teams achieve this by working collaboratively to design innovative solutions and deliver end-to-end services for our business stakeholders.

Role Purpose

Lead the delivery of SBS's flagship multi-year Network Transformation Project, modernising the network capabilities that underpin SBS's broadcast, digital and enterprise services.

Operating as a hands-on senior delivery leader, this role is responsible for delivering complex technology outcomes in a fast-paced environment with competing operational and project priorities, including scheduled after-hours work to protect live broadcast services. The role requires a proactive and pragmatic approach, strong collaboration with technical specialists, and the ability to apply project management expertise to inform future roadmaps and strategic investment decisions.

The successful candidate will be an engaging and influential leader who builds trusted relationships, aligns diverse stakeholder groups and leads cross-functional teams to achieve successful outcomes. They will combine strategic thinking with disciplined execution, demonstrate sound judgement in complex environments, and maintain a strong focus on delivery while effectively balancing competing priorities.



Main Responsibilities

- Lead the end-to-end delivery of the Network Transformation initiative, including planning, governance, delivery and benefits realisation.
- Develop and maintain an integrated transformation roadmap aligned to strategy.
- Define, track and report on transformation benefits, ensuring outcomes are measured and aligned to approved business cases.
- Lead the delivery of enterprise network transformation initiatives across campus LAN/WLAN, SD-WAN, data centre networking, broadcast IP transport, cloud connectivity, network security, Internet edge, remote access, automation and network observability.
- Own project governance including Steering Committee and Portfolio Review Board (PRB) reporting, RAID management and executive dashboards.
- Proactively identify, manage and resolve complex cross-functional risks, dependencies and delivery constraints across multiple workstreams.
- Manage financial planning and control including CAPEX/OPEX budgets, forecasting, business cases, benefits tracking and financial reporting.
- Facilitate network architecture and design decisions in partnership with Enterprise Architecture, ensuring solutions align with enterprise standards, operational support models and long-term technology roadmaps Lead strategic vendors, systems integrators and managed service providers to ensure delivery against agreed outcomes, milestones, commercial obligations and service expectations.
- Provide delivery leadership across Enterprise Architecture, Network Engineering, Cyber Security and Broadcast Engineering to ensure network solutions are scalable, resilient, secure and operationally supportable.
- Ensure operational readiness, service transition and adoption into BAU.
- Lead business readiness, stakeholder engagement, communication and change activities to support successful adoption of transformation outcomes.
- Drive continuous improvement in delivery practices, governance, organisational capability and change adoption.
- Plan and coordinate cutovers and implementation activities to minimise impact on live broadcast and digital services, including scheduled after-hours and weekend work.
- Ensure vendors and contractors working on SBS sites meet SBS WHS requirements.

Key Measures of Success

- Delivery against approved scope, budget and schedule
- Achievement of transformation milestones
- Realisation of agreed business benefits
- Stakeholder satisfaction
- Delivery partner and vendor performance against agreed outcomes and contractual commitments.
- Successful operational readiness, service transition and adoption into BAU.
- Reduction of network risk and technical debt.



Key Relationships

- Head of Project Management Office (PMO)
- Head of Infrastructure
- Technology Senior Leadership Team (SLT)
- Project Delivery Team Members and Subject Matter Experts (Enterprise Architecture, Network Engineering, Cyber Security, Broadcast Engineering)
- Technology Operations and Support Teams
- Business Sponsors
- Strategic Vendors and Managed Service Providers

Experience, Skills and Qualifications

Required

- Demonstrated experience successfully leading large-scale enterprise infrastructure or network transformation initiatives involving multiple workstreams, vendors, business units and executive stakeholders within complex organisational environments.
- Demonstrated experience managing multi-million-dollar technology budgets, business cases and executive governance processes.
- Demonstrated commercial, procurement and vendor management capability, including contract negotiation and supplier performance management.
- Demonstrated experience leading cross-functional teams, vendors and delivery partners in complex matrix environments.
- Demonstrated commitment to professional project management practice through formal qualifications and/or recognised industry certifications such as PMP, PRINCE2, MSP or AIPM accreditation.
- Strong understanding of enterprise networking, cloud, cyber security and infrastructure technologies, with the ability to effectively engage technical specialists, challenge assumptions, understand solution trade-offs and make informed delivery decisions.
- Exceptional communication, influencing and stakeholder management skills, with the ability to build alignment, navigate competing priorities and drive outcomes without formal authority.
- An understanding of and alignment with SBS's Charter, Purpose and Values.

Highly Desirable

- Media or broadcasting industry experience.
- Cisco certifications.
- ITIL certification.
- AWS and/or Azure
- Experience delivering technology transformation within highly available or critical operational environments.
- Experience delivering large-scale enterprise network transformation, data centre migration, cloud connectivity or media technology modernisation projects.
- Demonstrated experience leading technology-enabled business transformation and organisational change initiatives.



Key Capabilities	
Capability	Behaviour
Influence and Persuasion	- Ensures individuals/team respect the views of others during negotiations - Gathers support from individuals/team or relevant others regarding own idea/position - Uses experts or other third parties to influence - Understands different communication styles whilst maintaining goodwill - Anticipates and prepares for others' reactions/agendas
Collaboration	- Encourages collaboration (sharing of responsibility & information) across all levels of SBS - Promotes a climate of respect, helpfulness and co-operation across all levels of SBS - Encourages high-level stakeholders to work towards common business goals (ie, across functions) - Sets the example for qualities such as respect, helpfulness and co-operation across the entire organisation
Customer Focus	- Develops appropriate customer/client service strategies for SBS - Considers the impact of national/global trends in customer relationship management on SBS - Initiates the implementation of relevant customer/client service strategies - Ensures that principles of service are fostered throughout SBS
Innovation	- Scans the environment for strategic opportunities to benefit SBS - Generates new ideas and innovative opportunities which move SBS forward - Is always thinking of the future positioning of SBS - Sponsors the development of creative business strategies - Promotes a culture that nurtures, recognises and rewards creativity & innovation
Organisational Awareness	- Anticipates the impact of social, political & financial dynamics on SBS - Understands those social, political and financial dynamics that impact national/international markets & is up to date with competitors - Uses information regarding how functions work together to benefit the business - Promotes business sense & caution in the assessment of potential risks - Develops strong cost control measures - Uses financial reports when making organisational decisions



Results Focus

- Strives to improve organisation and market performance
- Ensures strategic initiatives are completed within designated timeframes
- Fosters a culture that sustains excellence
- Confronts obstacles in order to minimise their impact on organisational performance
- Promotes the importance of meeting financial objectives across the business

Workplace Health & Safety

In relation to Work Health & Safety, you must comply with your safety responsibilities as detailed in relevant Acts, Regulations, Standards, Codes of Practice and the SBS Safety Management System (SMS)

All workers are required to:

- Take reasonable care for own safety and safety of others
- Cooperate with policies and procedures and directions from management with regards to health and safety
- Where hazards are identified, report them to line manager and take corrective action where able
- Report all work related incidents to line manager within 24 hours of occurrence
- Ensure partners and visitors are:
 - made aware of their WH&S responsibilities
 - have received adequate safety induction and other WH&S information, instruction and training to enable them to conduct their work safely
 - follow safe work practices