

Position Description

Plumbing Surveyor (Level 1)

Position Title:	Plumbing Surveyor (Level 1)	Directorate:	Infrastructure & Development
Position Number:	100140	Department:	Development
Employment Status:	Full-Time	Position Type:	Indoor Employee
Employment Type:	Permanent	Location:	374 Main Road, Glenorchy
Classification Structure:	Grade 5		
Reports to:	Coordinator Building & Plumbing Services		

PRIMARY PURPOSE:

The position is responsible to act as a permit authority, assess and issues permits and deal with plumbing compliance matters as they relate to Council's obligations under the Building Act 2016.

ORGANISATIONAL REPORTING RELATIONSHIPS:

1. Internal:

- The **Plumbing Surveyor** reports to the **Coordinator Building & Plumbing Services** for all operational and management matters.
- The role is a key contributor to the Building & Plumbing Team and will liaise with employees of Council.

2. External:

- The role will liaise with external stakeholders such as members of the public, ratepayers, community members, industry suppliers, service providers, visitors and contractors.

Accountabilities And Responsibilities

Plumbing Compliance	▪ Assess plumbing applications with a basic to moderate level of complexity including: ○ Class 1a dwellings (up to 3 dwellings); ○ Class 10 outbuildings; ○ minor alterations and additions; ○ standard drainage and stormwater proposals. ▪ Consult with relevant internal and external stakeholders in relation to plumbing matters. ▪ Issue permits and certificates accurately and in accordance with the Building Act 2016 and Building Regulations 2016. ▪ Complete inspections for Class 1 and 10 structures and record compliance outcomes. ▪ Investigate complaints and identify straight forward non compliances and seek direction before issuing relevant notices. ▪ Provide professional plumbing advice to customers with guidance from senior staff. ▪ Contribute to ongoing improvements to increase team efficiency and effectiveness.
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	Participating in development of the Building and Plumbing Sections strategic and annual plans and preparation of the annual budget.
Skills/Knowledge	- Comprehensive understanding of the Building Act 2016, Building Regulations 2016, NCC and Australian Standards - Ability to negotiate outcomes and manage competing stakeholder expectations. - Ability to explain complex requirements to consultants and developers. - Prepares clear, detailed assessment reports and formal notices. - Independently manage a full case load of applications within allocated municipal area.
Supervision	- Works independently within standard procedures and policies. - Refers only the most complex issues to the Coordinator.
Mentoring	Expected to provide technical guidance and support to peers and less experienced staff through example and review of work.
Team Work and Collaboration	- Collaborate with all council employees and proactively share knowledge to help build and maintain skills and capability. - Perform duties in a manner that fosters cooperation and maintains positive working relationships with team members. - Show respect for others and their viewpoints, contributing to an inclusive and respectful workplace culture. - Deliver high-quality, compliant work and advice that earns trust and promotes respect from colleagues and the community. - Work collaboratively with team members and stakeholders to achieve outcomes effectively and on time. - Assist in the delivery of daily team operations, participating in team meetings, and allocating work tasks. - Contribute to an inclusive workplace culture by respecting diverse perspectives and encouraging open, constructive communication - Take ownership and responsibility for delivering activities that benefit the community and align with council goals, strategic and annual plans.
Customer Service	- Represent the Council in a professional and positive manner - Ensure that a high standard of customer service is maintained to both internal and external customers. - Identify and contribute to opportunities for continuous improvement in service delivery.
Organisational Responsibilities	- Take ownership of work priorities to ensure tasks are completed accurately, efficiently, and to a high standard. - Ensure all assigned work is delivered within agreed timeframes, budgets, and quality expectations. - Support and promote a diverse and inclusive workplace culture that prioritises the safety and wellbeing of children, young people, the community, and employees. - Employees may be required to perform additional duties that are within the scope of their skills, competencies, and training, consistent with their classification level. These duties may be undertaken across various areas of the Council, as directed, to support organisational needs and service delivery. - This role may require reasonable after-hours activities and overtime when required by business needs.

Governance, Risk and Compliance	▪ Undertake all activities in accordance with Council's code of conduct, values, policies, procedures, delegations and legal obligations. ▪ Comply with Work Health and Safety (WHS) policies, procedures and safe work practices. ▪ Promptly report hazards, incidents, injuries or unsafe practices in accordance with Council requirements. ▪ Ensure adherence to all relevant legislation, regulations, and organisational standards to maintain compliance with legal, safety, and certification requirements. ▪ Proactively identify areas of non-compliance and support the implementation of corrective actions. ▪ Maintain current knowledge and expertise in relevant fields, including awareness of industry best practices and updates to legislative and regulatory frameworks. ▪ Monitor compliance with applicable Acts, Regulations, and standards to meet legal and certification requirements, report non-conformances and implement corrective actions as needed. ▪ Participate in professional development and training activities and maintain up-to-date certifications and complete all mandatory compliance and training requirements.
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Key Selection Criteria	
Essential Qualifications	▪ Licensed as a Plumber (Cert III) and either possess or be eligible to obtain a Cert IV in Government (Statutory Compliance) to qualify for licensing as a Building Services Provider – Permit Authority.
Licences	▪ Current registration to work with vulnerable people (RWVP) ▪ Drivers Licence ▪ A current or past member of the Tasmanian Plumbing Surveyors Association.
Skills and Experience	▪ An understanding of the Building Act 2016, Building Regulations 2016, National Construction Code and relevant Australian Standards with the ability to read plans and documents to ensure compliance with the legislation. ▪ A strong commitment to providing quality customer service and supporting a positive customer focused culture. ▪ Ability to resolve daily plumbing issues using sound judgment, manage workload effectively, follow established procedures, and work effectively in a team. ▪ Clear written and verbal communication skills, with the ability to use computer software including Microsoft Office.

Work Environment

Glenorchy City Council is a values-based organisation, committed to attracting, recruiting, and retaining individuals who uphold our values and actively contribute to the positive culture we aspire to build.

We are dedicated to maintaining high standards of performance in all areas, particularly in relation to Community, Work Health and Safety, Diversity, and Child Safety. All employees are expected to contribute to a safe and inclusive work environment by:

- Promoting and maintaining safe working conditions and practices.
- Supporting fair and equitable access to employment, promotion, training, and personal development.
- Actively working to eliminate workplace harassment and discrimination.
- Ensuring compliance and reporting obligations to safeguard children and young people.

The behaviours and performance standards expected of all Council employees are governed by our Code of Conduct, Workplace Values, Directives and guidelines.

Please note that Glenorchy City Council is a drug, alcohol and smoke-free workplace.

Our Values



WE RESPECT EACH OTHER

We respect the skills, knowledge and diversity of our team mates
Everyone is heard and is valued
We care for the well-being and safety of each other
We check in on each other without being prompted
Listening and being listened to matters



WE ARE TRUSTED

I've got your back and you've got mine
We do what we say we will
We are empowered
Have honest and open conversations
We are trusting and trustworthy
We learn from our mistakes and share what we learn



TOGETHER WE ARE BETTER

Robust and thoughtful decision making together
Solving important problems together
We reach out to others and across teams for help
We collaborate more and handball less
Share our skills and knowledge



WE DELIVER

We serve and stand up for our community
We knuckle down and focus on what matters
We are courageous and determined to find a way
We seek opportunities to continually improve outcomes and then we act on them

Our Culture

This is OUR WAY to achieve results through our people and teams to make Glenorchy a better place every day.

WE FOSTER AND MODEL A CULTURE WHERE:

We **RESPECT** others and their viewpoints as being as important as our own
We trust and are **TRUSTED** by each other
We know that by working **TOGETHER** we achieve better outcomes
We take personal responsibility, and together we **DELIVER** for our community

ACKNOWLEDGEMENT:

I have read and agree to abide by the requirements of this position description.

Employee Name:

Employee Signature:

Date:

