

Dental Laboratory Assistant

Success Profile



May 2026

<p>You will make a difference by</p>	<p>Working under the digital lead prosthetist you will provide lab support to deliver:</p> <ul style="list-style-type: none"> • Excellent clinical service though innovative oral health care • Manufacturing of mouthguards (for the Smile Squad program) • Service delivery for improved client experience • Digital innovation and growth
<p>To succeed, you will need</p>	<p>Essential</p> <ul style="list-style-type: none"> • Actively enrolled and completing your final year DDS or BOH dental degree • Knowledge of Titanium (Unity) • Drivers Licence • WWC / Police Check <p>Preferred, but not essential</p> <ul style="list-style-type: none"> • Experience with or knowledge of 3 Shape / ExoCad Software • Printing prosthetics • Milling prosthetics • Basic administrative tasks
<p>You will improve and promote One Team IPC Health by</p>	<ul style="list-style-type: none"> • Acting with purpose, measuring our results, and celebrating achievements (We make a difference) • Going above and beyond, demonstrating understanding and respect for our communities and each other (We are passionate) • Learning, experimenting and innovating (We are creative)
<p>We will contribute to your success by</p>	<ul style="list-style-type: none"> • Providing opportunities for you to share what is important to you, your wellbeing, and what you need. • Aligning the contribution you make to IPC Health’s strategy. • Guiding you in what to do, when and how to do it. • Developing your skills with regular feedback and exploring career opportunities. • Ensuring you feel fulfilled at the end of each workday. • Being committed to maintaining a barrier-free environment for all and welcoming individuals of diverse backgrounds, including but not limited to, those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse and the LGBTI communities.
<p>Key Deliverables and Measures</p>	<p>The Dental Laboratory Assistant supports the dental laboratory team in the fabrication, preparation, maintenance, and delivery of dental prosthetic appliances and materials. The role assists qualified dental technicians and clinicians with non-clinical and supervised laboratory</p>

	<p>procedures while maintaining high standards of infection control, quality assurance, and workplace safety.</p> <ul style="list-style-type: none"> • Demonstrate excellent technical / clinical skills with the ability to take direction and work independently. • Demonstrate excellent time management skills to deliver an efficient service. • Supporting the prosthetic lab service to meet the manufacturing demands for the Smile Squad Mouthguard Program • Actively support to refine digital lab processes that are efficient, effective, and safe in an aim to produce the highest quality oral health appliance. • Promote how IPC Health makes a difference by supporting the innovation of digital treatment options. • Be adaptive to meet specific tasks and responsibilities as they may alter over time to meet the changing needs clients, families, dental service, and the organisation. • Provide and support the basic administration for the delivery of the Smile Squad Mouthguard Program
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Team	<ul style="list-style-type: none"> • Dental Service
Reports to	<ul style="list-style-type: none"> • Dental Service Team Leaders
Key relationships	<ul style="list-style-type: none"> • Dental Team (Prosthetists, DO's, OHT, DA's, Lab Technicians) • Senior Mangers • OHV • General Manager Operations and Clinical Care • Community Dental Agencies • External agencies – Department of Education

Our Purpose
<p>Improve quality of life for the people and communities we serve by maximising access to health and wellbeing services.</p>

Our Values		
<p>We are passionate</p> <p>We go above and beyond, demonstrating understanding and respect for our communities and each other.</p> 	<p>We make a difference</p> <p>We act with purpose, measure our results and celebrate achievements.</p> 	<p>We are creative</p> <p>We learn, experiment and innovate.</p> 