



Lavish Day Spa at Lasseters is seeking experienced and highly professional Beauty Therapists to join our team. As a Beauty Therapist, you will deliver high-quality body and massage treatments while providing personalised, warm, and professional service to every guest. You are responsible for upholding Lavish Day Spa standards, maintaining strong product and treatment knowledge, and contributing to a premium guest experience.

What We're Looking

- Strong integrity and professionalism
- Positive verbal and non-verbal communication
- Ability to listen with understanding and empathy
- Friendly, supportive, and team-oriented attitude
- Cultural awareness and professionalism
- High attention to detail
- Ability to remain calm and composed while delivering premium guest service
- Strong personal presentation and grooming standards
- Genuine passion for wellness, beauty, and guest care

Qualifications & Experience

- AQF Certificate IV in Beauty Therapy, Massage Therapy Practice, or equivalent qualification and at least one years of work experience.
 - OR
 - Relevant qualification equivalent to an AQF Certificate III, including 2 years of on-the-job training.
 - OR
 - relevant qualification equivalent to an AQF Certificate IV, including 1 year of full-time (or part time equivalent) work experience.
- Additionally:
- Proven experience delivering professional beauty and/or massage treatments
 - Strong knowledge of beauty therapy, skincare, wellness, and massage treatments
 - Experience with facials, waxing, tinting, manicures, pedicures, body treatments, or massage therapies
 - Strong customer service and retail sales skills
 - Sound written, verbal, computer, and communication skills
 - Ability to work safely and hygienically to industry standards
 - Ability to promote spa products and treatments confidently
 - Ability to deliver treatments safely and professionally in a spa environment
 - Ability to work safe and hygienic to the industry standards

HOW – Key Responsibilities

Guest Experience & Service

- Deliver beauty, body, and massage treatments to the highest professional standard
- Meet and greet guests in a warm and professional manner



- Consult with guests regarding treatment needs and make suitable recommendations
- Respond professionally to all guest enquiries and treatment-related questions
- Ensure all guest interactions are handled positively and professionally

Beauty & Massage Treatments

- Perform treatments including facials, waxing, tinting, manicures, pedicures, massage, body treatments, and related services as trained and approved
- Maintain strong product knowledge of Babor skincare and spa treatment products
- Stay updated with industry trends, treatment protocols, and wellness practices
- Promote retail products appropriately to support guest experience and spa revenue

Operational & Team Support

- Ensure treatment rooms and spa areas remain clean, hygienic, stocked, and well presented
- Monitor treatment schedules and communicate any changes professionally
- Support colleagues and contribute to smooth spa operations
- Assist with stock take, stock replenishment, cleaning, and general operational duties
- Attend meetings and training sessions as required

Compliance & Safety

- Adhere to all hygiene, workplace health & safety, and treatment guidelines
- Use equipment safely and professionally
- Follow safe work practices, manual handling procedures, and emergency procedures
- Report hazards, injuries, incidents, or safety concerns appropriately

We Value Our Team - Our People

We offer you

- 25% discount on food and beverages across Lasseters operations
- Discounted Health Club membership and Day Spa treatments
- IHG Employee Benefits Program
- Meals provided while on eligible shifts
- Uniforms provided and laundered
- Training, professional development, and career progression pathways
- Staff and family social events