

POSITION DESCRIPTION



POSITION TITLE	Manager, Safety, Homelessness and Lived Experience
REPORTING TO	General Manager, Northern Territory
DEPARTMENT	Service Delivery
DIRECT REPORT(S)	Team Leader Housing Support Program, Team Leader CASY House, Team Leader Lived Experience and Advocacy Program
CLASSIFICATION	SCHADS Level 7

THE ROLE

To lead the strategic growth, development and delivery of a newly funded and expanding suite of specialist homelessness services including the provision of specialist domestic and family violence support and lived experience leadership. This role ensures sector recognised best practice services, high quality teamwork, contracted deliverables are met and relevant projects are implemented.

KEY RESPONSIBILITIES

Duties

- Establishment, planning, implementation and evaluation of new and existing program operations to ensure appropriate resource allocation, effective service delivery and best possible outcomes for clients
- Innovate and implement service model improvements
- Meet the contractual obligations of the funding agreements including reporting
- Develop, monitor and review program budgets in consultation with the General Manager
- Provide expert advice, training and leadership internally and externally on homelessness, domestic, family and sexual violence and lived experience issues, policy, trends and data including public speaking
- Establish, build and maintain strategic external networks to improve service delivery and enhance collaborative working relationships
- Other tasks as assigned in line with the responsibilities and level of the role.

Leadership

- Coach, mentor and lead our people to achieve our vision and strategic goals through building capability, organisational awareness, and promotion of our values
- Set exceptional standards with a focus on continuous improvement
- Manage, contribute to, and promote safe and inclusive work practices consistent with our policies and WH&S legislation to support a safe environment for all.

QUALIFICATIONS, EXPERIENCE AND ATTITUDE

- Tertiary qualifications in Social Work, Community Services, Social Sciences or other related discipline or equivalent experience in a program leadership role
- Demonstrated experience leading and developing people to build capability

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- Experience in a similar role with demonstrated experience in homelessness and domestic, family, sexual violence programs. Experience in lived experience leadership is highly desirable
- Comprehensive knowledge of the homelessness, domestic, family, sexual violence and lived experience leadership sectors, including legislation, governance, policy, and processes
- Exceptional communication skills with the ability to build key internal and external stakeholder relationships based on trust and collaboration
- Adapts well to and can lead, drive, and advocate change
- Demonstrated passion for Women's Rights, social change and contributing to an organisation that advocates for equality through influencing and pushing boundaries
- Experience working within a Not-for-Profit environment (highly desirable)

ROLE REQUIREMENTS

Please note that this role requires the team member to hold, or be willing to obtain and maintain, the following certifications and clearances:

- A valid National Police Check
- A state-based Working with Children Check
- A current Driver's Licence
- Completion of a medical declaration

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