

Facilities Management Readiness Specialist

POSITION DETAILS

Department / Team: Lead Integrator / O&M Integration Readiness	Reports to (title): Maintenance Readiness Manager
# Direct Reports: 0	# Indirect Reports: 0
Location: Brisbane	

THE CROSS RIVER RAIL PROJECT

The Cross River Rail Delivery Authority is building a new 10.2km rail line that includes 5.9km of twin tunnels running under the Brisbane River and CBD; with four new underground stations at Boggo Road, Woolloongabba, Albert Street and Roma Street.

Once complete, it will provide trains with a much-needed alternative rail path through the core of the current SEQ Rail network, unlocking a bottleneck and allowing more trains to run more often across the whole of South East Queensland.

The Cross River Rail Delivery Authority is also delivering multiple supporting projects and activities in conjunction with Department of Transport and Main Road. These include accessibility rebuilds for eight surface stations, construction of three new stations on the Gold Coast; upgrades for stabling yards; track works and surface rail enhancements; and the introduction of a new ETCS digital signalling system.

Further Information: www.crossriversrail.qld.gov.au

OUR VALUES AND BEHAVIOURS



WE COLLABORATE

- We treat each other with respect and speak up when this doesn't happen.
- We share information to help everyone be successful.
- We have honest conversations, no agendas or surprise.
- We are curious, asking questions to understand.
- We work through issues together and help each other.



WE INNOVATE

- We are inclusive, listening to and encouraging differing views.
- We challenge and push the boundaries.
- We apply and share our knowledge to do better.
- We seize our opportunity to set new standards and benchmarks.



WE DELIVER

- We act safely at all times.
- We do what we say we will do and when we will do it.
- We understand our individual role and how it fits into the project's success.
- We take responsibility for our work and speak up when we need help.
- We are committed to continuous development and take every opportunity to review, learn and improve the way in which we are delivering the project, learn improve.

ROLE OVERVIEW

The purpose of the position is to support and drive timely Facilities Management (FM) contract readiness through the remaining project stages and into Steady State and maintenance phase. This will involve establishing effective and collaborative working relationships with the Facilities Management (FM) Sub-Contractor (UGL), ProjectCo (the Public Private Partnership (PPP) entity responsible for delivery, operations and maintenance of the Tunnel, Stations and Development package) and Queensland Rail.

A key focus of this role is to ensure that all contract provisions, maintenance and asset management activities are fully prepared for Steady State/Maintenance phase. The role also ensures that all Facilities Management operations and are undertaken to an acceptable level, in accordance with contractual commitments by the relevant parties throughout the project lifecycle and into full system operations.

KEY RESPONSIBILITIES

FM Contract Readiness and Governance

- Continue to develop, facilitate and support the Operations and Maintenance (O&M) Protocol between Queensland Rail and the FM Sub-Contractor.
- Ensure all Facilities Management readiness activities are agreed and aligned to Key State Activities (KSA) leading into Maintenance Phase commencement.
- Develop and validate all FM contract services requirements including modifications, change events and associated stakeholder management.
- Lead and support the development and implementation of the FM Sub-Contractor performance management abatement regime working with CRRDA Legal & Commercial, KPMG (as the CRRDA's Commercial Advisor) TMR, Pulse, FM-Subcontractor and Queensland Rail, as appropriate.
- Provide support for quarterly review and audit of FM sub-contractor ISP costs claim in accordance with CRRDA's Commercial framework.

Maintenance and Asset Management Readiness

- Monitor and provide support for all FM Sub-Contractor asset preservation and maintenance requirements in accordance with the Initial Services Plan (ISP).
- Ensure FM Sub-Contractor has established robust defect liability and warranty support processes, and that all requisite helpdesk, and resources are in place ahead of the Maintenance Phase.
- Monitor and provide key inputs into the Operational Readiness Activity Schedule (ORAS) and provide monthly reporting on all FM Sub-Contractor readiness activities.

Cross-Stakeholder Planning and Integration

- Work collaboratively with Queensland Rail, the FM Sub-Contractor and, where required, the Unity and Sequence Alliances to support the development of the Year 1 CRR Annual Work Plan ahead of the Maintenance Phase.
- Attend the Maintenance Advisory Group (MAG) as the Lead Integrator representative for all FM related content/actions and ensure expedited close-out/resolution of all allocated actions.

Assurance of Contractual Maintenance Obligation

- Ensure that maintenance and asset management activities are undertaken to an acceptable level, in accordance with contractual commitments:
 - by the responsible asset maintainers through the delivery configuration states/testing and commissioning phases of the CRR project.
 - by the FM Sub-Contractor through the testing and commissioning phases of the CRR project in preparation for commencement of the Maintenance Phase.
 - by Queensland Rail and the FM Sub-Contractor to be jointly 'maintenance ready' to work together prior to the 'Service Testing' phase, interfacing as necessary with the Unity Alliance and Sequence Alliance.
 - by 'all parties' during the 'Service Testing' phase of the project through to the Maintenance Phase commencement, ensuring that Queensland Rail and the FM Sub-Contractor have entered the 'O&M Protocol' (QR Co-Operation Agreement) and have completed required documentation to support Queensland Rail's RIM and RTO submissions to ONRSR to secure approval to operationalise the new Cross River Rail assets.

Safety, Values and Work Environment

- To work in accordance with the Delivery Authority safety requirements and be consistent with our values and behaviours.
- Work outside standard business hours or on weekends may be required.

KEY COMPETENCIES

- Substantial knowledge and experience in railway and railway station facilities/asset management. Previous rail tunnel asset experience highly regarded.
- Proficiency in the implementation of rail maintenance/asset management best practice for Defect Liability Period, preventative, and corrective maintenance.
- Experience with complex commercial and contract management requirements for facilities management. Previous Public Private Partnership contracting model exposure highly regarded.
- Advanced stakeholder engagement and relationship building skills with proven ability to influence and collaborate with a diverse range of stakeholders from government and industry including technical and senior leadership.
- Multi-agency program management skills with ability to monitor and track governance/project deliverables and prepare reports in relation to progress.
- Relevant engineering or trade qualifications.

