

# Family Services Practitioner – Early Help Family Services (Fixed term backfill position)

## Success Profile

As at 6/07/2025

<p><b>You will make a difference by</b></p>	<ul style="list-style-type: none"> <li>• Working collaboratively with the Early Help Family Services Team to provide early and timely supports for children and families across Brimbank Melton area in the home, community or on site.</li> <li>• Building the capability of parents and educators through coaching, modelling and practical strategy provision to support the child's development and everyday function.</li> <li>• Providing parent group sessions to educate, support and strengthen families and encourage peer support.</li> <li>• Participating in case consultation, secondary consultation and liaising with community services / workers (eg childcare/MCHN)</li> <li>• Working in partnership with health and social services to develop linkages, navigation and co-ordinated care to improve social determinants of health.</li> </ul>
<p><b>To succeed, you will need</b></p>	<ul style="list-style-type: none"> <li>• Tertiary qualification in Psychology/Social work/Occupational Therapy with at least 4 years relevant experience working with children aged 0-12 years and their families.</li> <li>• Experience working with culturally and linguistically diverse families</li> <li>• Experience using strength based and trauma informed practice to support family functioning</li> <li>• Proven experience in the ability to support the identification, assessment and intervention strategies for infants, children and families with developmental or wellbeing concerns.</li> <li>• Ability to work collaboratively in a multi-disciplinary team</li> <li>• Current and valid Victorian Working with Children's Check and driver's licence.</li> </ul>
<p><b>You will improve and promote One Team IPC Health by</b></p>	<ul style="list-style-type: none"> <li>• Acting with purpose, measuring our results, and celebrating achievements (<i>We make a difference</i>)</li> <li>• Going above and beyond, demonstrating understanding and respect for our communities and each other (<i>We are passionate</i>)</li> <li>• Learning, experimenting, and innovating (<i>We are creative</i>)</li> </ul>
<p><b>We will contribute to your success by</b></p>	<ul style="list-style-type: none"> <li>• Providing opportunities for you to share what is important to you, your wellbeing, and what you need.</li> <li>• Aligning the contribution you make to IPC Health's strategy.</li> <li>• Guiding you in what to do, when and how to do it.</li> <li>• Developing your skills with regular feedback and exploring career opportunities.</li> <li>• Ensuring you feel fulfilled at the end of each workday.</li> <li>• Being committed to maintaining a barrier-free environment for all and welcoming individuals of diverse backgrounds, including but not limited to, those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse and the LGBTI communities.</li> </ul>

<b>Key Deliverables and Measures</b>	<ul style="list-style-type: none"> <li>• Embedding best practice and quality improvement within service delivery to achieve improved outcomes for families</li> <li>• Work in consultation with family and universal services to build the capacity of families through coaching, mentoring and information sharing</li> <li>• Provide secondary consultations with Family Support Workers, Family Services and other services.</li> <li>• Collaborate with colleagues internally and externally, in developing and implementing a shared and coordinated approach to improve the infants, children and family social, emotional &amp; physical determinants of health.</li> <li>• Provide short term, targeted group and individual supports in various settings such as onsite, in family homes and in the community.</li> <li>• Actively seek referrals to meet funding targets.</li> </ul>
<b>Team</b>	<ul style="list-style-type: none"> <li>• Children's Health &amp; Wellbeing</li> </ul>
<b>Reports to</b>	<ul style="list-style-type: none"> <li>• Manager Child &amp; Family Health and Wellbeing Services</li> </ul>
<b>Key relationships</b>	<ul style="list-style-type: none"> <li>• Allied and Child Health teams, Family Services, Counselling services, Medical Services and Refugee Health team.</li> <li>• Specialist health services including Paediatricians and Enhanced Maternal and Child Health</li> <li>• Manager Child and Family Health and Wellbeing Services</li> <li>• Social support services and community resources.</li> <li>• Council Services, Early Education Services and Schools</li> <li>• Families with children aged 0-12 years in Melton and Brimbank</li> </ul>
<b>Our Purpose</b>	
<p>Improve quality of life for the people and communities we serve by maximising access to health and wellbeing services.</p>	

## Our Values

### We are passionate

We go above and beyond, demonstrating understanding and respect for our communities and each other.



### We make a difference

We act with purpose, measure our results and celebrate achievements.



### We are creative

We learn, experiment and innovate.

