

Mental Health Team Leader

Success Profile

As at 5/08/2025

<p>You will make a difference by</p>	<ul style="list-style-type: none"> • Supporting the delivery of mental health therapeutic care across the mental health and wellbeing team, you will be a key point of contact, providing debriefing and line-management for clinicians working under the CAREinMIND and Head to Health programs. • Delivering a caseload of in-person and telehealth therapeutic care to people accessing mental health support at IPC Health approximately 2 days per week. • Using your clinical expertise and skills to competently deliver a range of evidence-based mental health interventions. • Seeing a range of clients with diverse and sometimes complex psychosocial needs, you will adapt your therapeutic approach to meet their individual needs. • Working with the Manager, Mental Health and Wellbeing to actively monitor and ensure that IPC Health's mental health programs are meeting targets and are being delivered to the highest possible standard. • Supporting the development of policy, procedures and processes to ensure consistent best practice service delivery across the mental health team. • Understanding and applying all relevant IPC Health policies and procedures and supporting the team to comply with these. • Completing file audits and reporting to funders. • Contributing to the establishment of integrated care pathways to support the delivery of IPC Health's mental health services. • Providing information and engagement with internal and external stakeholders about IPC Health's mental health services. • Implementing collaborative shared care planning and treatment objectives that respect the personal recovery goals of clients. • Contributing to quality service improvements for improved experience and outcomes for our teams and consumers. • Working onsite across IPC Health's 6 locations as needed, with some flexible work opportunity including WFH (Work from Home). • Actively building and encouraging a positive, cohesive and supportive team culture. • Supporting the intake team to assess client needs using the IAR-DST and providing a responsive and holistic first point of contact for people seeking service.
<p>To succeed, you will need</p>	<ul style="list-style-type: none"> • Current registration or professional membership for Psychology (including Provisional Psychologist under supervision), Social

	<p>Work, Occupational Therapy, Mental Health Nurse. (Note counsellors are not able to be considered for this role due to program credentialing requirements)</p> <ul style="list-style-type: none"> • A minimum of 5 years' experience delivering mental health support to a range of diverse communities using evidence-based interventions. • Experience providing line-management and support to a clinical team. • Demonstrated ability to work with people who present with a range of diverse backgrounds and needs. • Experience delivering therapeutic care through the support of interpreters. • Demonstrated ability to manage incoming referrals, undertaking intake and screening activities, such as bio-psychosocial assessment to effectively determine client needs and assist or refer as needed. • Demonstrated experience in delivering therapeutic care across a continuum of mental health acuity, including managing risk, and delivering holistic and trauma informed care • Exemplary skills in the management of episodes of care within program guidelines, from clinical assessment, planning and implementation to discharge • Strong computer-based skills and confidence in using systems to record notes and process referrals. • Experience in the implementation of quality improvement and best practice processes within a mental health setting • Prior expertise and training to work with children, young people and families highly desirable. • A current Victorian driver's licence and valid Working with Children's Check.
You will improve and promote One Team IPC Health by	<ul style="list-style-type: none"> • Acting with purpose, measuring our results, and celebrating achievements (We make a difference) • Going above and beyond, demonstrating understanding and respect for our communities and each other (We are passionate) • Learning, experimenting and innovating (We are creative)
We will contribute to your success by	<ul style="list-style-type: none"> • Providing opportunities for you to share what is important to you, your wellbeing, and what you need. • Aligning the contribution you make to IPC Health's strategy. • Guiding you in what to do, when and how to do it. • Developing your skills with regular feedback and exploring career opportunities. • Ensuring you feel fulfilled at the end of each workday. • Being committed to maintaining a barrier-free environment for all and welcoming individuals of diverse backgrounds, including but

	not limited to, those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse and the LGBTI communities.
Key Deliverables and Measures	<ul style="list-style-type: none"> • Consistent delivery of high-quality therapeutic interventions that are safe, effective and person centred. • Delivery of the expected performance targets for the program including timeliness of response, the number of clients seen and the quality of documentation. • Contribution to a workplace culture that empowers, engages, and reflects IPC Health's purpose, mission, core values and achievement of its strategic objectives. • A strong, reciprocal, and supportive relationship with IPC Health's Mental Health and Wellbeing manager and with team members across the mental health and wellbeing team • Commitment to a process of continual improvement through reflection and enthusiasm about change initiatives that enhance efficiency, effectiveness, and/or the quality of care in IPC Health's mental health services.

Team	<ul style="list-style-type: none"> • The Mental Health and Wellbeing team comprises of a multidisciplinary group of clinicians, wellbeing coordinators and administrators working across Community Adult Counselling, CAREinMIND and Head to Health Programs to meet the mental health needs of people in the west of Melbourne.
Reports to	<ul style="list-style-type: none"> • IPC Health's Manager of Mental Health and Wellbeing
Key relationships	<ul style="list-style-type: none"> • The IPC Mental Health and Wellbeing Team • Manager of Mental Health and Wellbeing • General Manager Operations & Clinical Care IPC Health • Funding and referral partners including the Northwestern Melbourne Primary Health Network • The broader IPC health teams who facilitate internal referrals to the mental health programs • People seeking services and local organisations seeking referral pathways

Our Purpose

Improve quality of life for the people and communities we serve by maximising access to health and wellbeing services.

Our Values

We are passionate

We go above and beyond, demonstrating understanding and respect for our communities and each other.



We make a difference

We act with purpose, measure our results and celebrate achievements.



We are creative

We learn, experiment and innovate.

