

# POSITION DESCRIPTION



<b>POSITION TITLE</b>	Senior Counsellor, Domestic and Family Violence
<b>REPORTING TO</b>	Manager, Gendered Violence and Family Programs
<b>DEPARTMENT</b>	Service Delivery
<b>CLASSIFICATION</b>	SCHADS Level 6

## THE ROLE

To provide one-on-one and group-based counselling support for cis, non-binary and gender diverse women experiencing domestic and family violence with the aim of improving safety and wellbeing. The Senior Counsellor will also provide day-to-day mentoring, support and supervision for the domestic and family violence team.

## KEY RESPONSIBILITIES

### Duties

- Provide one to one strength-based, trauma-informed counselling services and therapeutic interventions for cis, non-binary and gender diverse women experiencing domestic and family violence
- Develop and facilitate therapeutic group-based counselling sessions
- In collaboration with the Manager, provide day to day mentoring, support and supervision for the domestic and family violence team
- Utilise evidence-based, best practice approaches to counselling, trauma recovery and mentoring of team members
- In collaboration with the Manager, meet the contractual obligations of the funding agreement such as conducting evaluation activities, collecting data and ensuring all organisational reporting requirements are met
- Establish, build and maintain external agency networks and relationships to improve service delivery
- Attend Family Safety Framework (FSF) as required, representing the YWCA clients and referrals.
- Take part in an on-call after hours roster approximately one week per month
- Other tasks as assigned

### Leadership

- Coach, mentor and lead our people to achieve our vision and strategic goals through building capability, organisational awareness, and promotion of our values
- Set exceptional standards with a focus on continuous improvement
- Manage, contribute to, and promote safe and inclusive work practices consistent with our policies and WH&S legislation to support a safe environment for all

## QUALIFICATIONS, EXPERIENCE AND ATTITUDE

- Tertiary qualifications in Psychology, Social Work or Counselling, and membership, or eligibility for membership, with a governing body such as [AHPRA](#), [PACFA](#), [AASW](#) or [ACA](#).
- Thorough understanding and application of counselling theories and practices
- Experience in a similar role with demonstrated experience in domestic and family violence

Current at July 2025

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- Proven ability to lead and develop people, building capability while effectively driving and championing organisational change.
- Demonstrated passion for intersectional feminism, Women's Rights, social change and contributing to an organisation that advocates for equality through influencing and pushing boundaries
- Valid state-based working with children or working with vulnerable people check
- Experience working within a Not-for-Profit environment (highly desirable)

At YWCA Australia, we live our values every day

