

Position Description – Maintenance Readiness Manager

POSITION DETAILS

Department / Team: Systems Engineering and Assurance	Reports to (title): Operational Readiness and Handover Manager
# Direct Reports: 1	# Indirect Reports: 0
Location: Brisbane	

THE CROSS RIVER RAIL PROJECT

Cross River Rail is a new 10.2km rail line including 5.9km of twin tunnels running under the Brisbane River and CBD that will unlock a bottleneck at the core of the rail network and will transform the way we travel across the whole of Southeast Queensland.

It will include four new underground stations – at Albert Street, Boggo Road, Roma Street and Woolloongabba - through the middle of Brisbane, provide new above-ground stations at the RNA Showgrounds and Dutton Park, upgrade six stations between Fairfield and Salisbury, deliver three new stations on the Gold Coast and introduce a new world-class signaling system to the wider SEQ rail network.

Once Cross River Rail is operational, journeys will be quicker, stations will be in more convenient locations and there will be capacity to increase train services as our population grows. Making public transport a more viable option for the whole region and helping to ease congestion on our roads.

Further Information: www.crossriversrail.qld.gov.au

OUR VALUES & BEHAVIOURS



WE COLLABORATE

- We treat each other with respect and speak up when this doesn't happen.
- We share information to help everyone be successful.
- We have honest conversations, no agendas or surprise.
- We are curious, asking questions to understand.
- We work through issues together and help each other



WE INNOVATE

- We are inclusive, listening to and encouraging differing views.
- We challenge and push the boundaries.
- We apply and share our knowledge to do better.
- We seize our opportunity to set new standards and benchmarks



WE DELIVER

- We act safely at all times.
- We do what we say we will do and when we will do it.
- We understand our individual role and how it fits into the project's success.
- We take responsibility for our work and speak up when we need help.
- We are committed to continuous development and take every opportunity to review, learn and improve the way in which we are delivering the project

ROLE OVERVIEW

The purpose of the position is to support and drive timely Cross River Rail (CRR) maintenance readiness at each stage of the project's delivery configuration states through to asset handover to Queensland Rail and other returned works owners. This will involve establishing effective and collaborative working relationships with CRR delivery partners; Pulse (CBGU and FM (UGL)); the Unity Alliance; the Sequence Alliance and Queensland Rail. A key focus is ensuring that maintenance and asset management activities are undertaken to an acceptable level, in accordance with contractual commitments by the relevant parties throughout the project lifecycle.

KEY RESPONSIBILITIES

- To develop and facilitate the entering into the Operations and Maintenance (O&M) Protocol between Queensland Rail and the Facilities Maintenance Sub-Contractor.
- To work with Queensland Rail to agree on the maintenance approach (methods, people, process, systems) for the new CRR Tunnel Assets and confirm the tunnel access processes to enable all maintenance activities to be undertaken.
- To work with the Unity Alliance and the Sequence Alliance to agree on scope clarity for all maintenance activities and that they are understood by Queensland Rail (who does what, when, what standards) and are aligned with the Year 1 Annual Work Plan required under the Queensland Rail Co-Operation Agreement.
- To work with Queensland Rail the FM Sub-Contractor (and the Unity Alliance/Sequence Alliance, as necessary) to develop and agree the Year 1 CRR Annual Work Plan ahead of the Maintenance Phase commencement.
- To lead and drive the Maintenance Advisory Group (Queensland Rail, Pulse, FM Sub-Contractor, CRRDA) – the working group to agree on O&M Protocol content in preparation for entering the Protocol ahead of the Maintenance Phase.
- To attend the FM Sub-Committee to report on Maintenance Advisory Group progress - Queensland Rail and FM Sub-Contractor readiness at all stages of the project through to the Maintenance Phase.
- To understand and support implement of the FM Sub-Contractor Performance Management abatement regime (PSTR Annx E) – working with CRRDA Legal & Commercial, KPMG as the CRRDA's Commercial Advisor, Pulse, FM-Subcontractor and Queensland Rail, as appropriate.
- Ensure that maintenance and asset management activities are undertaken to an acceptable level, in accordance with contractual commitments:
 - by the responsible asset maintainers through the delivery configuration states/testing and commissioning phases of the CRR project
 - by the Facilities Maintenance Sub-Contractor through the testing and commissioning phases of the CRR project in preparation for commencement of the Maintenance Phase
 - by both Queensland Rail and the Facilities Maintenance Sub-Contractor to be 'maintenance ready' to work together prior to the 'Service Testing' phase, interfacing as necessary with the Unity Alliance and Sequence Alliance
 - by 'all parties' during the 'Service Testing' phase of the project through to the Maintenance Phase ensuring that prior to the commencement of the Maintenance Phase that QR and the FM Sub-Contractor have entered the 'O&M Protocol' (QR Co-Operation Agreement) and have agreed other maintenance related documentation to support QR's RIM and RTO submissions to ONRSR to secure approval for QR to operationalise the new CRR assets into their Bau operations.

- To work in accordance with the Delivery Authority safety requirements and be consistent with our values and behaviours.
- Lead direct reports in the delivery of their responsibilities including setting and supporting completion of KPIs and development plans
- To work in accordance with the Delivery Authority policies, procedures and safety requirements and demonstrate alignment with our values and behaviours
- Work outside standard business hours or on weekends may be required.

KEY COMPETENCIES

- Substantial knowledge and experience in railway asset management. Previous rail tunnel asset experience highly regarded.
- Proficiency in the implementation of rail maintenance best practice for preventative, and corrective maintenance.
- Understanding of the commercial complexities and nuances of working in a Public Private Partnership contracting model.
- Advanced stakeholder engagement and relationship building skills with proven ability to influence and collaborate with a diverse range of stakeholders including technical and senior leadership.
- Relevant engineering or trade qualifications.
- Direct experience or sound understanding of rail operations in Queensland /or signalling-ETCS would be highly regarded but not essential.