

POSITION DESCRIPTION



POSITION TITLE	Kitchen Hand
REPORTING TO	Chef de Cuisine
DEPARTMENT	SONG Hotel
CLASSIFICATION	Hospitality Level 1 Kitchen Attendant Grade 1

THE ROLE

This is a key role within the kitchen team, by assisting our team by ensuring equipment, plates & utensils are clean and tidy, so we can deliver a seamless customer service experience.

KEY RESPONSIBILITIES

- **Cleaning Duties:** Washing dishes, cleaning kitchen equipment, sweeping, mopping floors, and ensuring general kitchen cleanliness
- **Basic Food Preparation:** Assisting with simple food preparation tasks, such as washing, peeling, and chopping ingredients
- **Stock Management:** Assisting in unpacking and storing deliveries, as well as organizing and rotating stock
- **Helping other kitchen staff as directed,** such as fetching supplies or assisting with meal plating during busy periods

QUALIFICATIONS, EXPERIENCE AND ATTITUDE

- Demonstrated ability to accept, learn and deal diplomatically with customer feedback
- Demonstrated attention to detail and willingness to learn
- Team player who is approachable with strong interpersonal and listening skills together with the ability to empower
- Results focused, self-motivated and a self-starter who goes above and beyond
- Doesn't settle, strives for continuous improvement and has a high level of integrity

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